Internet Access and Computer Use Policy
Rolla Public Library

General Statement on Internet Access

The Rolla Public Library (Library) provides computers and public access to the internet in support of its mission to provide open access to educational, informational, recreational, and cultural resources, and to affirm its commitment to the principles of intellectual freedom as expressed in the Library Bill of Rights. Internet resources are provided by Rolla Public Library equally to all of its patrons.

Use of Technology Protection Measures

The Library employs technology protection measures (Internet filters) through the North Dakota state network on all of its computers with Internet access. As required by the Children's Internet Protection Act (CIPA), blocking is applied to visual depictions of materials deemed harmful to or inappropriate for minors, and to maintain the safety and security of minors utilizing the Internet. Parents or guardians, NOT the library or its staff, are responsible for the Internet information selected and/or accessed by their children. Parental supervision of children searching the Internet is advised. The Library may provide unfiltered Internet access to adults who request it for uses not in violation of this policy.

Liability

Because of the vast scope and diversity of information accessible via the internet, the Library accepts no responsibility for:

- the accuracy of information found online;
- debts incurred by users from for-pay services through the Internet;
- damages resulting from loss of connectivity;
- breaches of personal data;
- exposure to malware.

It is the responsibility of users to follow federal, state, and local laws and regulations, including copyright law, while utilizing Rolla Public Library computers and its public access to the Internet.

The Library accepts no responsibility for lost or misplaced items.

The Library accepts no responsibility for what patrons access online. The Rolla Public Library is not responsible for data that is corrupted or lost while using the workstations. Customers use the equipment at the Rolla Public Library at their own discretion. This includes data lost when a workstation shuts down.

Unacceptable Use

Using Library computers in an unacceptable manner is prohibited. Unacceptable use includes, but is not limited to:
- Public display of obscene material (NDCC 12.1-27.1-03.1)
- Damaging or attempting to damage computer equipment
- Interfering with Rolla Public Library systems operations, integrity, or security
- Engaging in activities deemed unlawful according to federal, state, and local law
- Please note: File sharing of copyrighted music/digital content can be illegal
- Disrupting behavior.

A patron who is observed using a computer in an unacceptable manner may be subject to:
- Ending the computer session for the day
- Temporary suspension of computer use privileges
- Permanent suspension of computer use privileges based on repeated violations (Notifications of appropriate law enforcement officials if it appears that a violation of state law or City Ordinance has occurred.)

Legal Compliance

The Internet contains all kinds of resources offering many types of information; some information may be offensive to some users. The Library does provide light filtering in compliance with the Children's Internet Protection Act (CIPA).

Library internet access cannot be used to access obscene materials, child pornography, or materials harmful to minors as defined by community standards:
- Whether the average person, applying contemporary community standards (not national standards, as some prior tests required,) would find that the work, taken as a whole, appears to the prurient interest:
- Whether the work depicts or describes, in a patently offensive way, sexual conduct or excretory functions specifically defined by applicable state law;
- And whether the work, taken as a whole, lacks serious literary, artistic, political, or scientific value.

Prohibited Activities

Library staff members have final authority regarding propriety of patron conduct. Prohibited activities include, but are not limited to:
- Unauthorized access, including hacking
- Piracy
- Accessing or displaying obscene materials
- Cyberbullying
- Bringing food or drink into the lab/computer area
- Identity theft

- Talking on the phone
- Listening to audio without headphones
- Installing software on library computers
- Any behaviors that impair the ability of other patriots to use the library.

Enforcement

Patrons perceived to be in violation of this policy will receive:
- A verbal warning
- A written warning
- Banishment from use of the Library's public Internet computers.

Printing Charges

Patrons will be charged a 25-cent fee per page for black-and-white printing. No color printing is available.

Wi-Fi

The Library provides a separate Wi-Fi network for personal computer and mobile device connection. This is an open Internet connection, with no protection or filtering. All security is the responsibility of the user. This wireless network is filtered in compliance with the federal Children's Internet Protection Act (CIPA) mandate. All policies regarding legal and acceptable use of the Internet apply.

Staff Assistance with Library Workstations

Staff can provide assistance logging into our workstations and can provide a quick function overview. Assistance beyond this will be dependent on staffing levels and may not be available on certain days and times. Staff cannot fill out any forms for patrons including, but not limited to: tax information, medical information, legal information, and census information. Staff cannot advise patrons how to fill out forms nor assist in answering questions beyond function. Staff cannot fill out job applications for patrons. Staff cannot assist with resume or cover letting writing beyond basic spelling and grammar checks and are not liable for any mistakes made or missed.

Staff Assitance with Patron's Personal Devices

We recognize public libraries have in many cases become the default go-to place for assistance with consumer and personal electronics. Staff can provide assistance in accessing library-related software (Libby, etc) and setting up login information. Staff cannot provide technical assistance with personal devices nor recommend apps or software. The Library accepts no responsibility for patron's personal electronic devices including but not limited to: incompatibility of library-related software, issues with setup, software updates, or errors made during setup.